

EXPERTISE & CAPABILITIES

- Established in 2009 by ERP & Supply Chain Veterans
- 50+ years business software experience
- Extensive knowledge in Distribution, Manufacturing and Agriculture
- VAR Value Added Reseller & ISV

LOCATIONS

- Headquartered in Orlando, Florida
- Tech/Research Hub in Cambridge, MA Kendall Square/MIT
- Offices throughout the U.S & Jamaica

Gold

Microsoft Partner



As a Microsft Gold Partner, Axtegrity Consulting collaborates and has established a close working relationship with Microsoft.

Partnership benefits include:

- Continuous customer support, news & updates
- Stronger partner network connections
- Smarter training tools & programs
- Exclusive access to member resources







Atlanta Boston Denver Los Angeles Orlando Phoenix Washington, DC

WHY AXTEGRITY CONSULTING?

WHAT CLIENTS SAY:

Axtegrity Consulting took over our Dynamics AX implementation project in August of 2015. They had few big barriers to overcome. Not only did they need to re-implement our project and learn our business, they also had to support our existing AX implementation that was not successful. With their partnership, we were able to successfully go live with a system that will sustain our organization for growth and future use. I am confident that the Axtegrity Consulting team has setup our business successfully with Dynamics AX".

- Ian Weitz, IT Director, PPOA

As of last year, Axtegrity Consulting has successfully helped digitally transform over 65 companies in industries such as: foods, manufactures, distribution, agriculture, healthcare & government.

After utilizing Axtegrity Consulting as a partner of choice, our customers have reported:

"Reduced Implementation"

"Axtegrity team are Industry experts"

(/, "Highly knowledgeable"

"Care about our project time and resources budgets"

"Lowest implementation"

"Demonstrated integrity and honesty"

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"Excellent user training and hand off"

INDUSTRY FOCUS

DISTRIBUTION

MANUFACTURING

NON-PROFIT

LIFE SCIENCES

TRANSPORTATION



SERVICES

ERP IMPLEMENTATION

UPGRADES

RAPID DEPLOYMENTS

PERFORMANCE TUNING

MANAGED SUPPORT

CRM IMPLEMENTATION

DIGITAL TRANSFORMATION

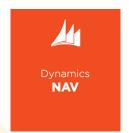
SOLUTIONS























AXTEGRITY SUPPORT	Problem Resolution	Support Assistance	Information Services	Additional Services
Troubleshooting	✓			
Incidents	✓			
Errors	✓			
Break Fixes	√			
Advice & Guidance		✓		
Consulting assistance		✓		
Root analysis documentation			✓	
Enhancements/Customization				√
Consulting				√
System Integrations				√
Report Development				√
Hours of Support Monday through Friday	9 a.m.(EDT) to 8 p.m. (EDT)			

STANDARD PLAN PRIORITY LEVEL SUPPORT

Priority	Situation/ Client Expected Response	AXtegrity Response	AXtegrity Resolution
High Submission via email or phone	 Critical business impact. Significant loss or degradation of services. Allocation of appropriate resources to sustain continuous effort. Rapid access and response from change control authority Management notification 	 1st Response within 4-8 business hour(s). Notification to Our Senior Managers 	Resolution Proposed within 1 Business day. Notification to Our Senior Managers
LOW Submission via email or phone	Minimum business impact: Substantially functioning with minor or no impediments of services. Accurate contact information on case owner	1st Response within 1 business day(s). Effort during Business Hours¹ only	Resolution Proposed within 3 Business day. Effort during Business Hours¹ only

UNLIMITED PLAN PRIORITY LEVEL SUPPORT

Priority Situation/ Client Expected Response		AXtegrity Response	AXtegrity Resolution
High Submission via email or phone	Critical business impact. Significant loss or degradation of services. Allocation of appropriate resources to sustain continuous effort. Rapid access and response from change control authority Management notification	 1st Response within 1-2 business hour(s). Notification to Our Senior Managers 	Resolution Proposed within 1 Business day. Notification to Our Senior Managers
LOW Submission via email or phone	Minimum business impact: Substantially functioning with minor or no impediments of services. Accurate contact information on case owner	 1st Response within 1 business day(s). Effort during Business Hours¹ only 	Resolution Proposed within 3 Business day. Effort during Business Hours¹ only



